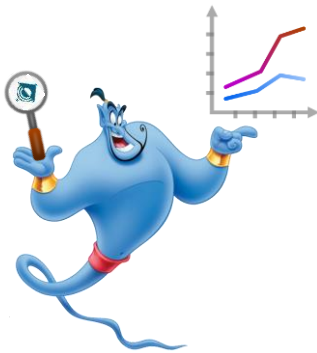




Regard sur 10 années de participation
des entreprises du secteur de
l'assurance en Belgique aux formations
du Fopas

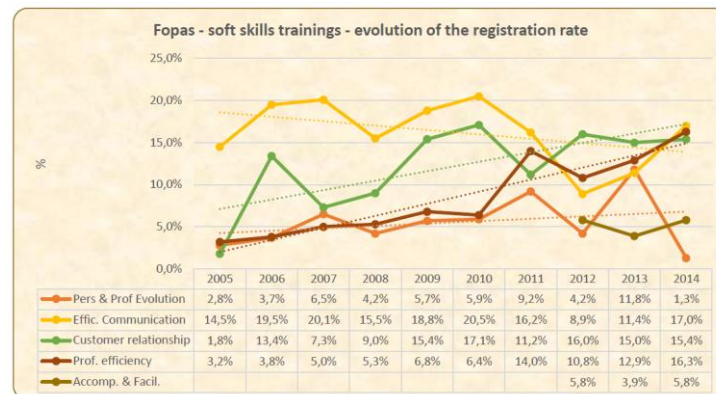
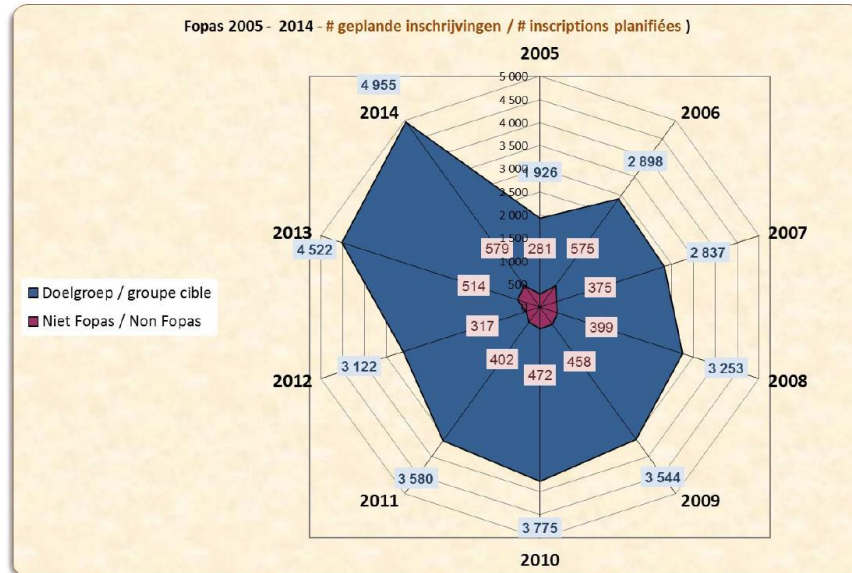
Terugblik op 10 jaar deelname van de
ondernemingen van de Belgische
verzekeringsector aan Fopas
opleidingen

2. Formations suivies

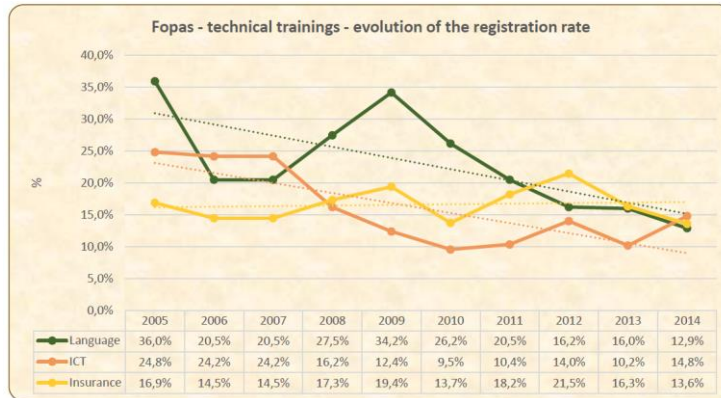
2. Gevolgde opleidingen



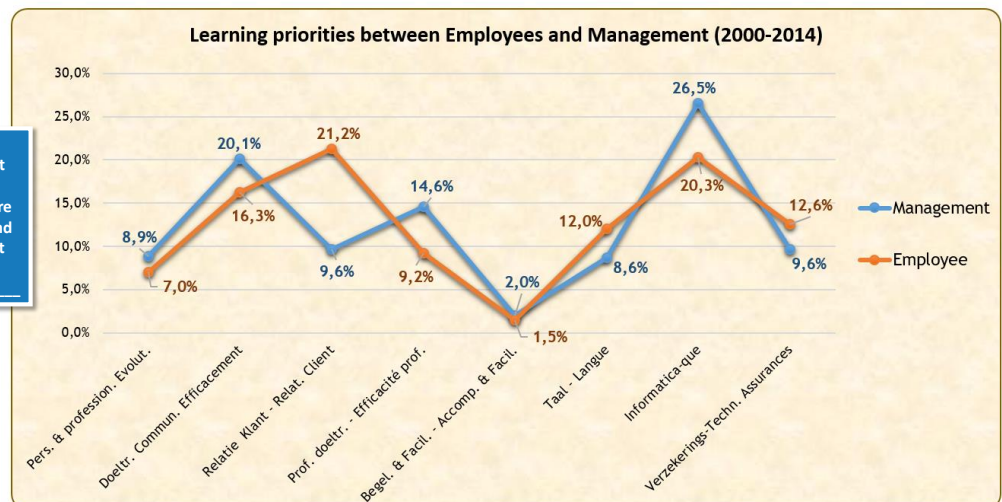
Over the years employees and companies recognize Fopas as a partner to entrust their development.



This chart shows the relative motivation of the participants for the competencies of the 5 big soft skills domains. The popularity of softskills is clearly rising over the years. 'Effective communication' and especially 'Professional effectiveness' are the most required competences in the sector.



This chart shows the relative motivation of the participants for the competencies of the 3 technical domains: Language, Bureautics and Insurance technics. Over the years the interest for 'Language' and 'Bureautics' declines, while the demand for Insurance (surprisingly weak for the insurance sector) remains stable.



Learning priorities of employees and Management are quite similar, except for 'Customer relationship' (more important for employees) and 'Bureautics' (more important for Management)